

Shropshire Council
Legal and Democratic Services
Shirehall
Abbey Foregate
Shrewsbury
SY2 6ND

Date: 15 August 2019

Committee:
Health & Adult Social Care Overview and Scrutiny Committee

Date: Friday, 23 August 2019

Time: 10.00 am

Venue: Shrewsbury Room, Shirehall, Abbey Foregate, Shrewsbury, Shropshire, SY2 6ND

You are requested to attend the above meeting.
The Agenda is attached

Claire Porter
Head of Legal and Democratic Services (Monitoring Officer)

Members of Health & Adult Social Care Overview and Scrutiny Committee

Karen Calder (Chair)	Simon Harris
Madge Shingleton (Vice-Chair)	Tracey Huffer
Roy Aldcroft	Simon Jones
Gerald Dakin	Heather Kidd
Kate Halliday	Paul Milner

Your Committee Officer is:

Amanda Holyoak Committee Officer

Tel: 01743 257714

Email: amanda.holyoak@shropshire.gov.uk

AGENDA

1 Apologies for Absence

2 Disclosure of Pecuniary Interests

3 Minutes (Pages 1 - 4)

To confirm the minutes of the meeting held on 15 July 2019, attached

4 Public Question Time

To receive any public questions or petitions from the public, notice of which has been given in accordance with Procedure Rule 14. The deadline for this meeting is 10.00 am on Thursday 22 August 2019.

5 Member Question Time

To receive any questions of which members of the Council have given notice. Deadline for notification for this meeting is 10.00 am on Thursday 22 August 2019

6 Whitehall Medical Practice and Primary Care Capacity (Pages 5 - 22)

A letter and paper responding to questions from the Committee are attached. Nicky Wilde - Director of Primary Care, and Steve Ellis - Head of Primary Care, Shropshire CCG, will be at the meeting to present the paper and answer further questions.

7 Work Programme (Pages 23 - 40)

To consider current proposals for the Committee's work programme (attached)

SHOPSHIRE COUNCIL

HEALTH & ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE

Minutes of the meeting held on 15 July 2019
10.00 am - 12.00 pm in the Shrewsbury Room, Shirehall, Abbey Foregate,
Shrewsbury, Shropshire, SY2 6ND

Responsible Officer: Amanda Holyoak
Email: amanda.holyoak@shropshire.gov.uk Tel: 01743 257714

Present

Councillors Madge Shingleton, Kate Halliday, Simon Harris, Tracey Huffer, Simon Jones, Heather Kidd and Paul Milner

12 Apologies for Absence

Apologies for absence were received from Councillors Roy Aldcroft, Karen Calder and Gerald Dakin. The Vice-Chair, Councillor Madge Shingleton, took the chair for the meeting.

13 Disclosure of Pecuniary Interests

No pecuniary Interests were declared. Councillor Madge Shingleton reported that she was a member of Health Concern Kidderminster, Councillor Tracey Huffer reported that she worked as a nurse in a doctors practice in Ludlow, Councillor Simon Jones reported that he was employed by Shropshire Community Health Trust and Councillor Paul Milner reported that he was a member of his doctor's surgery patient group.

14 Minutes

The minutes of the meetings held on 25 March 2019 and 20 May 2019 were confirmed as a correct record and signed by the Vice Chairman.

15 Public Question Time

Mr Cheese, a member of the public, asked the Committee it had been aware of the decision of the CCG to close the Whitehall Medical Practice in Shrewsbury.

The Vice-Chair reported that the Committee had not been aware of this decision.

On questioning from the Committee, Mr Cheese reported patients had been told that if they could not find a new surgery by 1 October 2019, then the CCG would allocate a surgery which could be anywhere in Shropshire or Telford and Wrekin. He said that although neighbouring practices had been required to keep their lists open, they appeared to be full and not keen to expand them. He said that prospective new patients at Belvidere Medical Practice were told to start to queue at 7am in the morning to register and that this Practice was taking just five new patients a day. He also said that although other surgeries had not closed their lists, they had contracted their boundaries. Some patients had learnt about the closure from the media, in advance of receiving any communication from the CCG.

In connection with this issue, Councillor David Vasmer, made a request to the Committee, asking if it would add an investigation into the provision of Primary Health Care Services in Shropshire to its work programme.

During discussion, Members expressed significant concern, particularly about the experience of patients trying to move to a different practice. Discussion also expanded to cover issues around GP capacity and new housing, the move to 'super surgeries' in Telford and Wrekin; and a GP surgery wishing to expand facilities but not being able to secure permission.

Members confirmed that they would like to consider Primary Care capacity as a topic, starting with getting a better understanding of the situation with Whitehall Medical Practice and the experience of patients in finding places at an alternative practice.

The Committee agreed that a series of questions be sent to the CCG covering the following areas: communication; finding patients new practices; contraction of boundaries; number of practices reaching the maximum ratio of GP to patient and impact on access to appointments; future demand modelling; 'super practices' as established in Telford and Wrekin and whether there were any plans for this model to be implemented in Shropshire; the CCGs position on current practices expanding; and role of Primary Care Networks.

It was agreed that an additional meeting of the Committee be held in August to consider the responses to these questions and learning more about Primary Care capacity.

16 The Contribution of Regulatory Services to Health and Wellbeing

Karen Collier, Regulatory Services Operations Manager, and Rachel Robinson, Director of Public Health provided a report and presentation on the contribution of regulatory services to health and wellbeing. This item would relate to a report which would be presented to the Committee's September meeting on delivering Public Health outcomes.

The report before members included the functions delivered by the service, details of each of its Strategic Objectives for 2019/20 – 20212 and the social determinants of health in which local government and specifically Regulatory Services could exert an influence on to ultimately improve health inequalities and wellbeing. The presentation set out the background to Public Health, the mandated functions and gave real life examples of the work of Regulatory Services, illustrating how the team worked and how learning was shared with other authorities across the country.

During the presentation and subsequent discussion members asked questions and made observations relating to the extent of the input of the team into planning, strategic planning and strategic licensing; Affordable warmth and whether this came within the team's remit; cuts to the Help2Quit smoking budget and the impact this would make; monitoring of carbon dioxide footprint; potential useage of portable air monitors; the Service's priorities in the light of the recent announcement of the climate emergency; levels of ammonia in the county; and the capacity of the service to deal with such a labour intensive, wide ranging and complex workload

The Portfolio Holder for Adult Social Care and Climate Change explained that Affordable Warmth was within the remit of the Housing Team and he reported on a likely significant grant increase through the Marches Energy Agency.

In discussion of the Help2Quit funding, attention was drawn to the significant social care costs related to COPD which was a condition most usually caused by smoking. Members reiterated their concern that cutting this funding would be a false economy. The Director of Public Health reported that for each £1 public health investment made, a huge return would be made in reducing future costs. She reported on the importance of modelling this clearly to make this case - not being able to demonstrate this immediately in areas such as lifestyle services and school nursing presented a significant challenge. In the meantime, the joining up of resources with other organisations would achieve the greatest affect in the face of funding cuts.

The Portfolio Holder for Adult Social Care and Climate Change explained the difficulties of finding alternative areas to save from within the Public Health budget as so much activity was mandated and statutory. No one wished to make these cuts but there was little alternative and remaining resources would be targeted in the most acute area of smoking in pregnancy.

In terms of pollution and air quality, Members noted that that there was a mobile monitor which could be used in locations such as outside of schools and that a presentation on air quality had been given to a Crucial Crew session and well received by the children involved. It was confirmed that issues of poultry units and impact of ammonia on biodiversity was high on the agenda for the team and it was important to establish the scale of all pollution within the county.

Officers confirmed that the impact of Regulatory Services work on Public Health outcome improvements was limited by the reduction in resource as a result of the financial savings. The service had insufficient resource to fulfil all its statutory duties and this had been reported through the corporate risk register. Since the formation of the unitary authority, staffing and funding had reduced and in the last year additional work had arisen due to legislation in relation to licensing of homes in multiple occupation. Officers were working beyond capacity, were very committed and were concerned about the risks they could see. In addition, summer could be a particularly challenging time with factors such as wasp nests, food poisoning, and lack of tolerance in the heat adding to pressure.

The Vice-Chair thanked officers for the very useful introduction to the service, and said the Committee had particularly noted the hugely valuable work of the team, the complex nature and wide range of its work and the immense pressure the team was under. Members also understood that the use of outcomes and performance indicators was not straight forward as it was very difficult to measure preventative action. The Director of Public Health confirmed that the funding position for next year was currently unknown. The Committee looked forward to the delivery of public health outcomes report expected at the September meeting of the Committee.

17 Work Programme

Members considered proposals for the Committee's work programme.

It was intended to hold a joint meeting in November, between the x and x committee to look at TRIBE/micro commissioning, a project designed to match up community projects with carers.

Members heard that TRIBE, a micro-commissioning project designed to match up community projects with carers had been suggested as a Joint Scrutiny item.

Other items suggested by members were, recommissioning of equipment services, gambling, and school nursing service.

It was confirmed that an additional meeting would be held in August to consider the issues raised earlier in the meeting around Whitehall GP Practice and Primary care in the county.

Signed (Chairman)

Date:

Agenda Item 6

Shropshire Clinical Commissioning Group

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Tel: 01743 277580

Cllr Madge Shingleton
Vice Chair of the Health & Adult Social Care Overview & Scrutiny Committee
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SHREWSBURY
SY2 6ND.

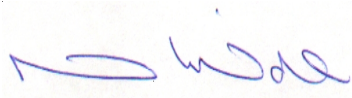
1 August 2019

Dear Madge

Thank you for your letter of 19 July 2019 requesting clarification around the process for the decision to close Whitehall Medical Practice and other Primary Care issues. Your letter requests the response to 9 specific questions and these can be found in the attached paper.

I understand that a meeting has been arranged for 23 August 2019 for the CCG to present the paper to Health and Adult Social Care Overview and Scrutiny Committee and to respond to any further questions which may arise during the discussion. I can confirm that both Steve Ellis, Head of Primary Care at the CCG and I will be in attendance at this meeting.

Kind regards –



Nicky Wilde
Director of Primary Care
Shropshire Clinical Commissioning Group

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Briefing paper for Health and Adult Social Care Overview and Scrutiny Committee

Primary Care Capacity

Paper prepared 26th July 2019

Introduction

1. There are many changes needed to support GP Practices to deliver the transformation required to ensure high level and sustainable patient care in the future.
2. NHS E published guidance in the form of Investment and evolution: A five year framework for GP contract reform to implement the NHS Long Term Plan to enable CCGs to ensure that there is a local plan to deliver this transformation programme and increasing the capacity and capabilities in GP Practices.
3. The CCG has a Primary Care Strategy which details 9 key programmes of work:
 - Primary Care Network and new models of care
 - Prevention and addressing health inequalities
 - Car Quality and Improvement (including Care Homes)
 - Improving access to Primary Care
 - Ensuring a workforce fit for the future
 - Improvements to technology and digital enablers
 - Ensuing a high quality primary care estate
 - Optimising workflow and addressing workload pressures
 - Governance arrangements
4. To provide assurance around delivery, regular delivery reports are provided to the Primary Care Commissioning Committee at the CCG detailing work undertaken and the next steps required to support patient care. These papers are available on the CCG website

<http://www.shropshireccg.nhs.uk/get-involved/meetings-and-events/primary-care-committee>

Health and Adult Social Care Overview and Scrutiny Committee

5. The CCG has been requested to provide information to Health and Adult Social Care Overview and Scrutiny Committee around the Primary Care work programme.
6. This has been requested specifically after members of the public and local Councillors raised questions following the unsuccessful procurement to secure a provider to continue service delivery at Whitehall Medical Practice.
7. Health and Adult Social Care Overview and Scrutiny Committee have specifically requested the responses to 9 questions:
 - What was the communication strategy for the decision on Whitehall Medical practice? Have all patients been contacted and notified about the closure and what they need to do next?
 - For Whitehall Medical Practice patients who are unable to find a new practice by the 30 September 2019 which practices would Shropshire CCG be identifying for them and what criteria would be used to do this?
 - What is the CCGs position on practices contracting their boundaries and what influence do the CCG have over practices?
 - How many practices have reached the maximum ratio of GP to patients and what impact would increasing this ratio have on patients' access to appointments?
 - How is future demand for places at GP practices modelled and how is this shared with the Council for inclusion in strategic planning policy developments and decisions?

- Recent reports from Telford and Wrekin have identified that larger 'super' practices are being established. What are the benefits of 'super practices? What are the plans for Shropshire and Shrewsbury in particular? How could this model work in rural areas?
- What is the CCGs position on existing practices in Shropshire expanding? How would the CCG work with these practices?
- What role will the Primary Care Networks have in shaping the future of GP practices and Primary Care capacity?
- Can you confirm the position regarding the premises for Whitehall Medical Practice who owns the site and its availability?

Responses to Questions

8. **What was the communication strategy for the decision on Whitehall Medical practice? Have all patients been contacted and notified about the closure and what they need to do next?**

- 8.1 Whitehall Medical Practice provides services to around 3,700 patients living across the footprint of Shropshire CCG. It is important to understand that type of contract used to commission the service at Whitehall is an Alternative Medical Services Contract (APMS) which is time limited and at the end of the contract term a decision is required whether to recommission the service or not.
- 8.2 This is different to all other GP practices in Shropshire who have a continuous service contract. The reason for the APMS contract was due to national guidance at the time of commissioning in 2009.
- 8.3 When APMS contracts are reaching the end of the tenure, it is important that CCGs follow a standardised process to ensure equality around decision making. NHSE issue guidance to support this process in the NHS England's Primary Medical Care Policy and Guidance Manual.
- 8.4 The CCG has a duty to engage to inform decision making and adhering to this requirement, the CCG underwent an engagement process with patients registered at Whitehall Medical Practice and local GP Practices to gauge views. Letters were sent to households where at least 1 patient is registered at Whitehall Medical Practice advising them of a survey and asking for responses to inform future service provision and commissioning of services.
- 8.5 500 responses were received from patients together with two letters from neighbouring GP practices, and feedback via Healthwatch and the local Member of Parliament.
- 8.6 The results of the engagement were discussed at Primary Care Commissioning Committee (PCCC) at the CCG where it was agreed, in January 2019, that a tender process should commence to secure a new provider to continue service provision.
- 8.7 A further letter was sent to patients in March to advise the patients of the tender and also to advise that there was a risk that the procurement process may not be successful and that it may be necessary to disperse the patients to other practices. The letter also advised of premises issues and that the CCG was working with partners to find a solution.
- 8.8 Disappointingly in June 2019, PCCC were advised that no bidder had come forward in response to the tender and therefore no provider secured. PCCC were presented with possible options.
- 8.9 After a lengthy debate, taking into consideration the impact on patients, safeguarding care provision, the timeline available and the fact that no provider at all had expressed an interest to service delivery, it was decided that there was no other option but to work with other GP practices in Shropshire to make arrangements to support patients find a new GP practice.

Unfortunately therefore services at Whitehall Medical Practice will cease to patients on Friday 27th September 2019.

- 8.10 To ensure that patients were kept informed a further letter was sent to patients and also to stakeholders. In this letter patients were advised what they would need to do to register with a new practice and by when. Patients could also find information on the CCG website, including a set of frequently asked questions (FAQs), and the CCG had provided information to be displayed within Whitehall Medical Practice itself.
- 8.11 The CCG is also working with the Practice to identify their “vulnerable” patients and if they have not yet secured a new GP Practice, they will be contacted and supported to do so.
- 8.12 All 3 letters are attached to this report at Appendix 1.
- 8.13 The CCG met with the councillor for the Underdale Ward and following that meeting, we produced written answers to the questions which is attached at Appendix 2.

9. For Whitehall patients who are unable to find a new practice by 30 September 2019, which practices would Shropshire CCG be identifying for them and what criteria would be used to do this?

- 9.1 The CCG would like to support patients who are not able to find a new GP Practice themselves and is continually monitoring both the reduction in patient numbers at Whitehall Medical Practice and also the increase at other practices in Shropshire.
- 9.2 A process for patients to follow has been publicised through the practice (on their electronic notice board) and published on the CCG website – this is attached as Appendix 3.
- 9.3 Any patient who has not registered with their choice of new GP practice by early September will be allocated a new GP Practice, via NHS England, to ensure that everyone has continued care from Monday 30th September.
- 9.4 The criteria for allocation takes into account the patient’s home postcode so that they are allocated a practice who covers that area; the relative size of the practice against how many patients they have already registered from Whitehall, and their capacity to take on further patients.
- 9.5 The CCG is aware that patients who have been allocated, may not wish to remain at the allocated practice and therefore they are free to choose to move to another practice if they wish to do so at a later date.
- 9.6 The spread of registered patients is shown in the maps at Appendix 4 and 5

10. What is the CCG’s position on practices contracting their boundaries and what influence do the CCG have over practices?

- 10.1 NHS England’s Primary Medical Care Policy and Guidance Manual provide details of the process to be followed when a practice requests a boundary change.
- 10.2 For practices to reduce their boundary (catchment area) or close their lists to new patients, a formal application to Shropshire CCG’s Primary Care Commissioning Committee is required. This is to ensure that patients can be accommodated in other local practices before any change is made.
- 10.3 The CCG can confirm that all Practices in Shropshire CCG have an open list, which means that they can accept patients as long as they live in their agreed catchment area. All practice catchment areas can be found on individual practice web sites, with the majority of patients having a choice of practice to register at. The Primary Care Team is in regular contact with all practices to ensure that any issues raised are responded to.
- 10.4 The CCG can confirm that no application has been received to either reduce their practice boundary or close their list in recent months.

11. How many practices have reached their maximum ratio of GP to patient and what impact would increasing this ratio have on patients' access to appointments?

- 11.1 There is no nationally agreed maximum ratio of GPs to patients. It is for the partners of the practice to identify the skill mix required to deliver services to their registered patient list and to ensure that staff are appropriately skilled and qualified to undertake their roles.
- 11.2 To provide some assurance to patients, the recent national data identifies that the Shropshire CCG area is much better in terms of GP numbers than other areas (66 GPs per 100,000 population compared to a national average of 58). We are not complacent about this however and have a number of both retention and recruitment programmes ongoing to ensure capacity in the future.
- 11.3 To provide further assurance, all practices in the CCG are currently rated good, or outstanding, by the Care Quality Commission, who are the independent regulator of health and social care in England.
- 11.4 A national patient satisfaction survey has recently been undertaken by Ipsos-Mori on behalf of NHS England to determine patients' perceptions of General Practice. In Shropshire CCG, 10,493 questionnaires were sent out and 5,080 returned completed. This represents a response rate of 48% which compares very positively against the national response rate of 33%.
- 11.5 The 2019 patient survey showed the overall experience of patients in Shropshire at an 88% satisfaction level, which is favourable against the national average which is 83%. Again, the CCG is looking to maintain and improve this through investment in practices around workforce, technology and improvements to the management of workflow.

12. How is future demand for places at GP practices modelled and how is this shared with the Council for inclusion in strategic planning policy developments and decisions?

- 12.1 The CCG works closely with the Local Authority to determine estimated population growth and new housing developments and have developed a good working relationship with the Commercial Services and Strategic Planning teams at Shropshire Council.
- 12.2 The CCG has recently commissioned an estates review which is due to report in August to ensure that the primary care estate is sufficient to meet the increasing demand. This will also indicate the impact on individual practices to enable planning to take place.
- 12.3 This report is using the expected population growth from Shropshire Council data to forecast the increase in both clinical staff and physical space required over the next 15 years.
- 12.4 Associated with this there is a significant portfolio of work to ensure recruitment and retention of both GPs and practice staff across GP practices in Shropshire. NHSE has given all CCGs workforce trajectories to work towards to ensure capacity for the future. Shropshire CCG's has a target to increase the number of qualified GPs by 5% between March and December 2019 – i.e. an additional 8 full-time equivalent GPs. There are similar targets for Nurses and other Clinicians (e.g. Clinical Pharmacists and Physician Associates).
- 12.5 The model for Primary Care is changing and nationally there is move toward a multi-disciplinary team to provide further support to GPs.

13. Recent reports from Telford and Wrekin have identified that larger ‘super’ practices are being established. What are the benefits of ‘super practices’? What are the plans for Shropshire, and Shrewsbury in particular? How could this model work in rural areas?

- 13.1 A super-partnership is generally formed by a number of individual practices merging into a single businesses unit, covering multiple sites across a large geographical area.
- 13.2 The CCG does not currently have any plans to influence the development of such practices in Shropshire although there is a national drive towards primary care at scale and the introduction of Primary Care Networks.
- 13.3 There is only one area who is working in a similar way to a super-practice and that is Churchmere Medical Practice who works across sites in Ellesmere and Whitchurch.
- 13.4 Seven practices across Shropshire have also joined a group called Our Health Partnership (OHP) which, whilst not a super-practice, does help practices with back office functions such as HR, Finance, Business Management etc. The member practices still retain individual responsibility for delivery of their medical services responsibilities.
- 13.5 Rural areas could benefit from at scale working through the use of technology and the NHS is working with the Department for Digital, Culture, Media and Sport (DCMS) to improve digital connectivity to our most rural practices.

14. What is the CCG’s position on existing practices in Shropshire expanding? How would the CCG work with these practices?

- 14.1 The CCG does not have a formal position on practice expansions. If practices decide to consider options for expanding and working more closely with other practices, they do not have to approach the CCG to do this.
- 14.2 Each practice has a registered patient list and is responsible via their contract to ensure that they have the premises and staff to provide services to their registered patients.
- 14.3 NHSE and the CCG work collectively to ensure that the services provided are at the level of quality expected.
- 14.4 If however Practices want to formally merge then the CCG would again refer to the NHS England’s Primary Medical Care Policy and Guidance Manual to ensure due process is followed and impact assessments undertaken.

15. What role will the Primary Care Networks have in shaping the future of GP practices and Primary Care capacity?

- 15.1 Primary Care Networks (PCNs) are not new organisations but simply groups of practices coming together to provide additional services in addition to their main GMS contract. Each individual practice will still maintain a separate contract for their core services.
- 15.2 PCNs have been introduced nationally to enable greater provision of proactive, personalised, coordinated and more integrated health and social care intended to dissolve the historic divide between primary and community health services, social care and voluntary services. The move to PCNs is a change from reactively providing appointments to proactively caring for the people and communities they serve.
- 15.3 Operating as groups of practices they will deliver specific services to patients across their geographical footprint. These services will, in the first instance, be nationally mandated but we will have a greater local mandate to develop our own network services from April 2021.
- 15.4 As part of the national Network Agreement which PCNs work within, there is access to funding that will meet the costs of employing new types of clinical workforce. In 2019/20 the funding is

towards Clinical Pharmacists and Social Prescribing Link Workers and in future years this list will increase to include Physicians' Associates, First Contact Physiotherapists and First Contact Community Paramedics.

16. Can you confirm the position regarding the premises for Whitehall Medical Practice, who owns the site, and its availability?

- 16.1 It is the responsibility of the Contract holder themselves to ensure that they have a suitable premises from which to provide services.
- 16.2 The lease is held by NHS Property Services and sub-leased to IMH Malling Health who run Whitehall Medical Practice.
- 16.3 The lease was due to end in July 2019 but the landlord agreed to a very short term extension whilst a new provider for the contract was secured and new premises found. This extension runs out in December 2019 and the landlord is not willing to extend it further.
- 16.4 Although it is the responsibility of the contract holder to secure premises, the CCG had an agreement in principle for the location of new premises, close to the existing practice, and were ready to progress this with the confirmed provider. This was made clear in the tender documentation.

**Shropshire
Clinical Commissioning Group**

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1 November 2018

Dear Patient,

Your Views are Needed

For Patients Registered at Whitehall Medical Practice (Malling Health)

NHS Shropshire Clinical Commissioning Group (CCG) wishes to inform you of possible changes to your GP Practice in the future and to seek your opinions to help us in making a decision about this.

The contract with Malling Health comes to an end in June 2019. More information can be found in the attached Q&A sheet.

The CCG would now like to gather the views of individuals who are registered patients at Malling Health, Whitehall Medical Practice. We would like to know about the factors that influence your choice of GP Practice before we decide whether to retender the contract (the process by which we select who provides care) or consider reallocating patients to other nearby GP practices. To inform the CCG further, we are also discussing this with other GP Practices in Shropshire as the changes could have an impact on them.

As a patient registered at the surgery, we would like to invite you to share your views by completing an online survey available via the NHS Shropshire CCG website www.shropshireccg.nhs.uk/

If you prefer to complete a paper survey, or to share your views via telephone, please contact the Primary Care Team on team on 01743 277517 or email SHRCCG.PrimaryCare@nhs.net. (All surveys and responses must be received before midnight on Friday, 30 November, 2018).

If you would prefer to share your opinions with an independent organisation, you can also contact Healthwatch Shropshire (the independent consumer champion for health and social care in this area) on 01743 237 884 or email enquiries@healthwatchshropshire.co.uk.

This engagement process will take place between Thursday, 1 November, and Friday, 30 November, 2018. We will then consider the information gathered to inform the decision on the future provision of services and a decision is expected to be made by the end of January 2019.

Yours faithfully

Nicky Wilde
Director of Primary Care

TBA March 2019

Dear Patient,

Patient Survey Update and Next Steps – Whitehall Medical Practice (Malling Health)

NHS Shropshire Clinical Commissioning Group (CCG) wrote to you towards the end of 2018 to inform you of possible changes to your GP Practice and to seek your opinions to help us in making a decision about future provision.

Thank you to everyone who completed the patient survey. The survey told us that patients were overwhelmingly in favour of retaining a practice for the area. The CCG has considered this feedback, along with advice from other local providers, and has made the decision to retain a practice for the specific population currently served.

There are two issues which we now need to address:

1 Re-procurement of the practice: NHS procurement rules prevent us from simply extending the current provider's contract. Thus, the contract in place now will end on 30 September this year. To ensure we have new practice arrangements ready by then we now need to go through a procurement process to ensure we have an appropriate provider ready to commence without any gap in service. The contract length will be for four years and six months. The current provider is eligible to submit a tender if it chooses to.

2 Practice premises: We have been advised that the lease on the premises currently being used is due to expire and the landlord may not be in a position to renew. The CCG is working closely with partners, including the Local Authority, to find suitable alternative premises in the area if this becomes necessary.

Because we cannot guarantee that either a suitable provider will bid for the contract or that appropriate premises will become available, there is an outside chance that we will be unable to secure a new practice for the area. In this circumstance, the CCG will have to consider other options, one of which would be the dispersal of the patient list and patients would need to find an alternative GP practice.

However, we know from your feedback that you would prefer a GP practice to be retained and we are determined to secure that if we can.

You will be informed as soon as possible of the outcome of the tender process and the identification of new premises (if required). If, as we all hope, a new contract is awarded your records will automatically be transferred to the new provider.

Yours faithfully

Nicky Wilde
Director of Primary Care

IMPORTANT NHS INFORMATION PLEASE READ
Head of Household

21 June 2019

This letter refers to all members of the household registered with Whitehall Medical Practice (Malling Health), Monkmoor Road, Shrewsbury, SY2 5AP

Dear Patient(s),

Closure of Whitehall Medical Practice (Malling Health)

NHS Shropshire Clinical Commissioning Group (CCG) wrote to you as a registered patient at Whitehall Medical Practice (Malling Health) towards the end of 2018 to inform you of possible changes to your GP Practice as the current contract to provide GP services was coming to an end. We also wrote to inform you that we would undertake a procurement exercise to try and secure a new provider for your Medical Practice.

Unfortunately, despite concerted efforts, we were unable to attract any bids from potential providers to run the contract for the GP service and this means that, regrettably, Whitehall Medical Practice (Malling Health) will close.

We appreciate this may be disappointing news and it means you will now need to register with a new GP before Whitehall Medical Practice (Malling Health) closes on **Monday, 30 September, 2019**. In the meantime, you will still be able to continue to use the practice as usual until the closing date.

All GP practices in Shropshire have "open" lists and are therefore able to take on new patients. Please note that GP practices have geographical boundaries and you will need to ask your preferred practice if you live within its Practice boundary. If you live outside a Practice's boundary, it may not accept your registration. If a Practice is able to accept your registration, it will explain and go through the registration process. Further information on registration should be available on Practice web sites and a list of all the GP Practices in Shropshire is attached for reference.

If you do not register at a new GP practice before Monday, 30th September, 2019, you will automatically be transferred to an alternative local GP Practice and we will write to you confirming the details of your new Practice.

If you need further information, or experience any problems registering with an alternative GP Practice, please telephone our PALS Team (Patient Advice Liaison Service) on Telephone: 01743 277586 or Email: SHRCCG.CustomerCare@nhs.net.

Yours faithfully

Nicky Wilde
Director of Primary Care

Whitehall Medical Practice

Questions raised by Cllr Vasmer

1. When was the decision made to close the Whitehall Medical Practice and who made that decision?

Unlike other practices across Shropshire, the Whitehall Medical Practice Contract was commissioned by Shropshire Primary Care Trust in 2009 under an Alternative Provider of Medical Services Contract (APMS). This type of contract is time limited and after several extensions the contract ends in September 2019 as there is no formal route to extend the contract beyond that date. After engaging with patients and stakeholders, the CCG decided to find a new provider and commenced a procurement process.

Unfortunately when the CCG went out to procurement for a new provider, no-one came forward and therefore the CCG needed to consider their options further. Although the timescale for bidders to response to the tender had passed, the procurement was still live and no public discussion can take place during an active procurement, therefore a discussion took place in the confidential part of the Primary Care Commissioning Committee (PCCC) on Wednesday, 5 June 2019 (*PCCC is a committee of the CCG with responsibility for making decisions around areas of Primary Care which NHS England has delegated to the CCG*).

Committee was presented with options around extending the procurement or dispersing the list. It was felt there was not enough time to extend the procurement before the contract ended and as the contract could not be extended further, the decision was made to disperse the patient list.

2. How long was the period given for providers to tender to run the Whitehall Practice?

A Prior Information Notice (PIN) giving advance notice of the tender was issued on 18 March, 2019. This acts as a heads up to the open market that we will be offering a contract and it is advertised through a national NHS portal.

The tender went live at 5pm on Thursday, 25 Apr, 2019, and ended at 12pm on Saturday, 25 May, 2019.

This is a standard recognised procurement timeline and the contract was on offer to all suitable providers and the existing current contract holder was also able to put forward an application if they wished to do so.

3. What attempt was made to encourage providers to tender?

As part of the procurement process before the contract is even open to bids, an advanced notice is released, informing potential bidders what our intentions are and that we will be going to procurement for a new contract. This is a Prior Information Notice and it is displayed through a national NHS portal so approved and recognised providers can express an interest.

4. Was the existing provider encouraged to tender and did they tender?

During a national tender, the CCG is not able to approach individual providers to put forward a bid, however the existing provider was fully aware of the process and along with any other

party who met the criteria, were welcome to submit an expression of interest. We would have been happy to receive a bid from Malling Health.

5. When it became clear that nobody was going to tender why was there no fallback position that would have allowed the practice to continue whilst other options were explored?

The CCG has to follow national guidance and due to the nature of the APMS contract there was no ability to extend the contract further. We had already extended the contract to its maximum and secured a further extension from NHS England whilst we sought patients' views and carried out the procurement.

6. In the original consultation on the future of the Practice the CCG promised to keep patients informed. All the feedback prior to the closure announcement appeared to be positive – a view that has been corroborated by many people – so why was there no indication that there might be a problem?

During any procurement the outcome cannot be pre-empted and as a CCG we shared the patients' hopes of securing a new provider, which is why we went through the procurement process.

When the CCG engaged with patients last autumn we explained that the contract was coming to an end and that we were seeking patient views.

We again contacted patients in January 2019 to advise them of the re-procurement and said that as with any tender exercise there was a possibility that there would be no successful bidder and if this happened the CCG would need to reconsider their options, one of which might be to disperse the patient list where patients may have to find an alternative GP practice.

Upon the decision of PCCC in June, the procurement was ended and patients were advised.

7. Was Shropshire Council consulted before the announcement of the closure?

This was a live procurement and the Council was not part of the procurement process although stakeholders were written to at the start of the process and at again in June.

8. Was Whitehall's Patient Participation Group consulted?

Members of the patient group, as well as all registered patients of the practice, were invited to take part in the survey and they were also provided with an update.

9. Was Shropshire Patient Group consulted?

The survey was only for registered patients of Whitehall Medical Practice.

10. Was the Patient Advice and Liaison Service Informed?

The Primary Care Team briefed Patient Advice and Liaison Service (PALs) and continue to answer specific queries that they have.

11. Was Healthwatch Shropshire consulted?

Yes, Healthwatch was kept informed.

12. Were any patient representatives on Shropshire CCG boards, committees and groups consulted?

There are four lay members on the CCGs Governing Body appointed from the community, who sit on the PCCC and were involved in the process and its governance.

13. You were in negotiations with Shropshire Council about using new premises for the Practice – how far did they progress?

We had an agreement in principle for the location of new premises, close to the existing practice, and were ready to progress this once we had a confirmed bidder.

14. Were the remaining practices consulted about the possible closure of Whitehall and what was their reaction?

All GP practices were aware of the re-procurement of the Whitehall practice and were contacted as part of the engagement in the autumn. The Primary Care Team at the CCG has also contacted the practices since the decision was made and personally visited practices in the immediate vicinity of Whitehall Medical Practice to brief and advise them on the situation. This engagement and support will continue over the next few months as patients transfer to new practices.

As registered patients at Whitehall Medical Practice come from across the whole County not just the Shrewsbury area, we have also sent written updates and briefs to all our practices and stakeholders.

15. What assessment was made of the remaining Shrewsbury Practices to absorb more than 3,000 patients given that most are working to near capacity? Claremont Bank Practice says that its list is closed, and Belvidere will only accept 5 new patients per day.

The CCG can confirm that all Practice in Shropshire CCG have an open list, which means that they can accept patients who live in their agreed catchment area. All practice areas can be found on individual practice web sites, with the majority of patients having a choice of practice to register at. The Primary Care Team is in regular contact with all practices to ensure that any issues raised are responded to.

16. How does the CCG plan to accommodate the new residents that will be moving into new housing developments and relieve the current pressure on GP practices?

The CCG works closely with the Local Authority to determine population growth and new housing developments. We have recently commissioned an estates review which is due to report in August to ensure that the primary care estate is sufficient to meet the increasing demand. Linked to this, is significant work to ensure recruitment and retention of staff across Practices. Recent data has showed Shropshire has a higher than national average ratio of GPs to patients and all our practices are rated as good, or outstanding, by the Care Quality Commission, the independent regulator of health and social care in England.

17. Is the CCG aware that some services provided by the Whitehall Practice are not offered by other practices? Before closing Whitehall was consideration given to how these needs might be catered for?

All practices in Shropshire offer the same essential and enhanced services, although their method of delivery may vary according to local need. Patients are advised that if they have any specific request to please discuss them with their new practice.

Appendix 3 – Registration Process

How to Register with an Alternative Practice

Whitehall Medical Practice (Malling Health)

Closing Date - Monday, 30 September

(Posted on SCCG Website 8 July 2019)

Unfortunately no-one came forward to take on the contract to run the Practice so without any GPs, clinical or practice staff, it will close on Monday, 30 September.

All patients have been contacted and have been asked to register at an alternative practice and here is a quick reference guide to help patients transfer to a new practice.

What do I need to do now?

You will need to register with a new, alternative GP Practice before Monday, 30 September.

How do I find an alternative GP practice?

All our practices across Shropshire have open lists, which means they can all take new patients who wish to register. You just need to check that you live in a practice's catchment area and this information should be on the practice's web site.

We have already shared a list of our practices with Whitehall patients, but for quick reference please go to the Shropshire CCG web site www.shropshireccg.nhs.uk

What do I have to do to register at a new practice?

Once you have found a practice that covers your address that you would like to register with, contact the practice and you'll just need to complete a registration form. They may ask you to come in to the practice to do this, and may ask to see a form of identification.

How long will it take to transfer to my new practice?

Practices can accept your registration straight away and then they need to process the registration. The time this takes can vary across practices so please check with your new practice. Until your registration is finalised, you continue to be a patient at Whitehall Medical Practice and can continue to access their services.

When do I start using my new practice?

Your new practice will let you know when your registration is expected to be processed, after which you will be able to start using your new practice.

What do I do about my repeat prescription?

Make sure your repeat prescriptions are up-to-date, and that you have a sufficient supply of any prescribed medications, before you register with a new practice just to make sure you don't run out.

What happens if I forget, or don't have time, to re-register with a new GP before Whitehall closes?

To ensure that patients will continue to have access to a GP practice, we will automatically transfer any patients to a new, local GP practice if they haven't re-registered by the time Whitehall closes. They will be contacted with the details of their new practice.

If you have any queries or need help registering with another GP

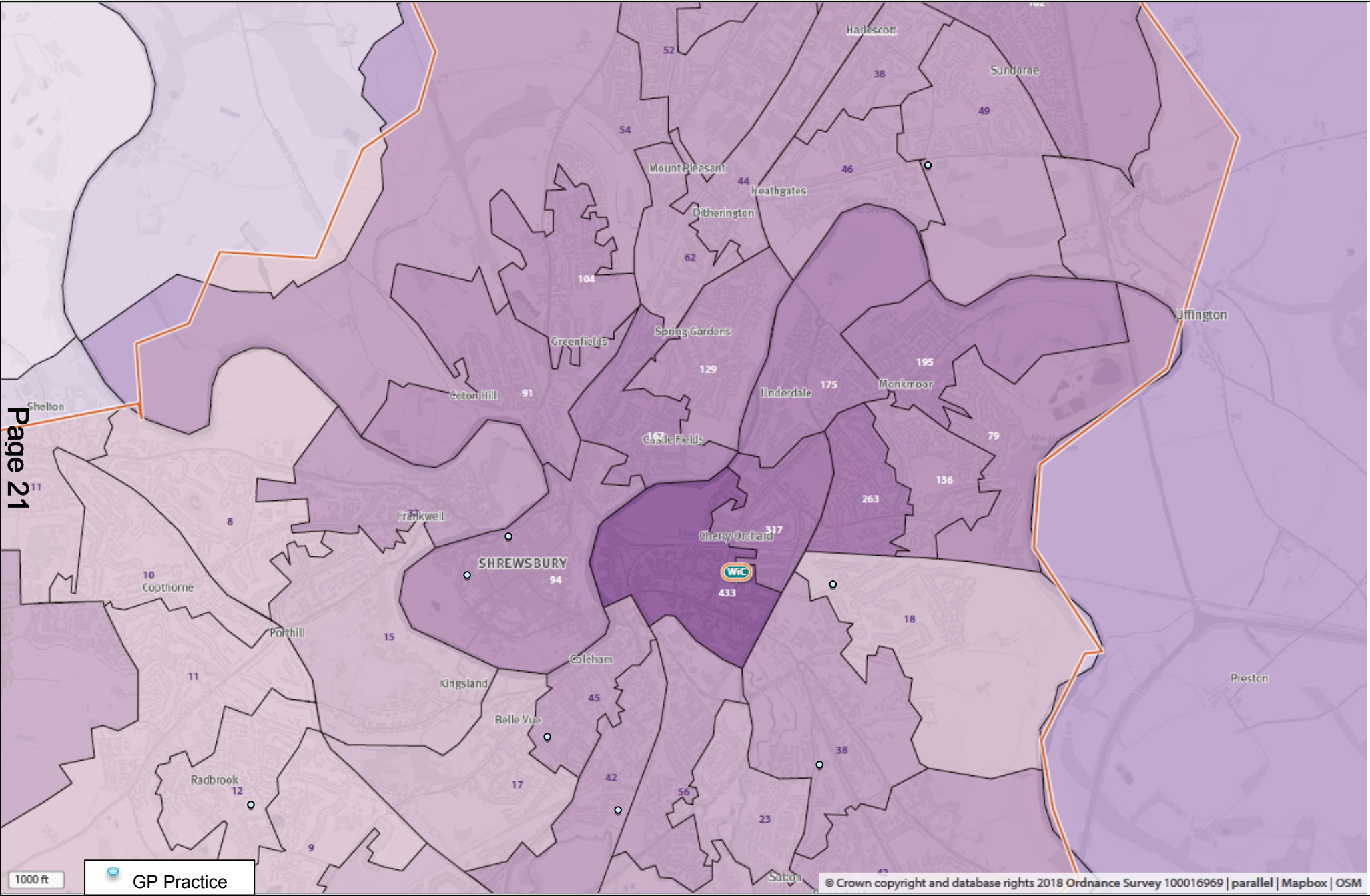
Please contact:

Patient Advice Liaison Service (PALS)

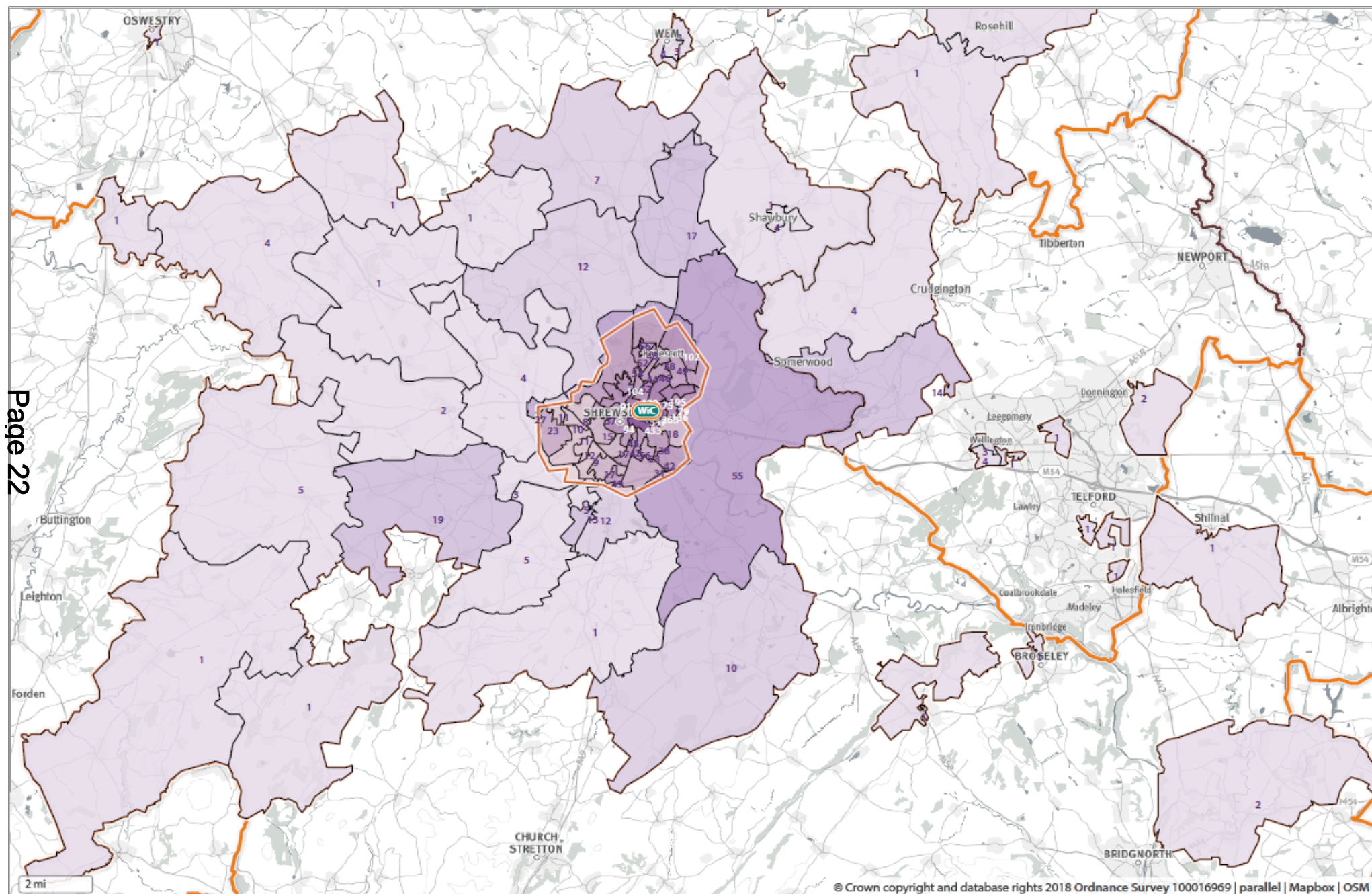
0800 032 0897

SHRCCG.CustomerCare@nhs.net

Appendix 4 – Distribution of Registered Patients (Shrewsbury)



Appendix 5 – Distribution of Registered Patients (Shropshire)





<u>Committee</u>	<u>Item</u>
Health and Adult Social Care Overview and Scrutiny Committee	<u>Public</u>
15 August 2019	

Overview and Scrutiny Work Programme 2019 – 2020

Responsible officer

Tom Dodds, Statutory Scrutiny Officer

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[01743 258518](tel:01743 258518)

1.0 Summary

1.1 This paper presents Overview and Scrutiny's proposed work programme for the year ahead. The committees have based their programmes on topics from Shropshire Council's Strategic Action Plan. Committees will also

- scrutinise thematic priorities
- respond to emerging issues and
- follow up on previous work.

2.0 Recommendations

2.1 Committee members to:

- confirm the proposed work programme attached as **appendix 1**.
- suggest changes to the committee work programme and
- recommend other topics to consider

3.0 Background

3.1 Overview and Scrutiny's committees base this work programme on topics from Shropshire Council's Strategic Action Plan. They also

- scrutinise thematic priorities
- respond to emerging issues
- follow up on previous work
- carry out cross-committee work through task and finish groups.

3.2 The current work programme is attached as **appendix 1**.

4.0 Next steps

- 4.1 Overview and scrutiny updates this report on an ongoing basis and presents it to each overview and scrutiny committee. This will allow members the opportunity to contribute to its development at each committee meeting.

List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information)
None
Cabinet Member (Portfolio Holder) All
Local Member All
Appendices Overview and scrutiny work programme Overview and scrutiny task and finish groups

Appendix 1
Overview and Scrutiny work programme 2019 to 2020

Performance Management Scrutiny Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Asset management strategy	<ul style="list-style-type: none"> To receive an update on work to produce an updated asset management strategy. 	Committee overview report and presentation	Director of Place	Shropshire Council makes best use of its assets, in line with its corporate objectives.	10 July 2019
Update of roadworks and street works task and finish group	<ul style="list-style-type: none"> To scrutinise progress against the recommendations of the roadworks and street works task and finish group 	committee overview report	Highways, Transport and Environment Commissioning Manager	Greater public satisfaction with the process of carrying out roadworks and street works.	September 2019
Corporate Peer Challenge Report and Action Plan	<ul style="list-style-type: none"> Identify the priorities for action emerging from the recent corporate peer challenge. Scrutinise the council's progress in implementing the report action plan. 	corporate peer challenge report and action plan and progress report	Chief Executive	Shropshire Council is making good progress in implementing the peer challenge action plan.	TBA

Performance Management Scrutiny Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Corporate Peer Challenge Report and Action Plan – exception report	<ul style="list-style-type: none"> • Scrutinise progress against the action plan. • Identify areas for development and make recommendations for improvement. 	action plan update report	Chief Executive	Assurance that the council is making progress in developing its action plan.	TBA

Communities Overview Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Public rights of way	<ul style="list-style-type: none"> Analyse the service's future maintenance obligations Scrutinise the service's proposals for future income generation. 	<p>presentation to committee</p> <p>Great Outdoors Strategy</p>	Shropshire Great Outdoors team	Service is adequately supported so that it is effective in maintaining public rights of way.	16 Sep 2019
Empty Homes	<ul style="list-style-type: none"> Further scrutinise work to minimise the number of empty homes in Shropshire. 	Presentation and overview report	Portfolio Holder for regulatory services	Provide assurance that the council minimises the number of empty homes in Shropshire, and mitigates the impact of any homes that remain empty.	16 Sep 2019
Community Transport	<ul style="list-style-type: none"> To receive the final report of the community transport task and finish group 	Report	Group chair	Community transport is well-funded, and meets the needs of people in Shropshire.	16 Sep 2019

Communities Overview Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Food poverty	<ul style="list-style-type: none"> To receive a briefing on the nature of food poverty in Shropshire. To understand the dimensions of food poverty, including the cost of food and access to fresh food. To scrutinise how the council works with its partners to tackle food poverty. 	Committee overview report	Director of Place	Shropshire Council is better placed to work with partners to tackle food poverty.	25 Nov 2019
Homepoint		overview report presentation	Director, Adult Services		25 Nov 2019
Engaging Diverse Communities	<ul style="list-style-type: none"> To research and evaluate different models of engaging communities To seek feedback from communities, Voluntary Community and Social Enterprises and Town and Parish Councils on their views of effective engagement that reaches all areas of communities To identify where Shropshire Council reaches into households e.g. Council Tax emails or paper bills, and what opportunities exist to share 		Director of Place		25 Nov 2019

Communities Overview Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
	<p>messages or signpost to messages</p> <ul style="list-style-type: none"> • To learn from other similar councils and from neighbouring councils in Wales about their approaches to engaging communities and their learning • To identify a preferred model for Shropshire Council • To recommend a framework for engaging communities based on evidence of what works and is best for Shropshire. 				

Future topics for consideration:

- Rural strategy

Health and Social Care Scrutiny Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Review of 111 commissioning	<ul style="list-style-type: none"> Scrutinise progress in delivering the new arrangements for 111 services in Shropshire. Understand how cross-border arrangements are working. 	<p>committee overview report</p> <p>presentation to committee</p>	Shropshire Clinical Commissioning Group	Provide assurance that new arrangements are working well.	Sept 2019
Delivering Public Health Outcomes	<ul style="list-style-type: none"> To understand how the Public Health outcomes are being delivered 	<p>committee overview report</p> <p>presentation to committee</p>	Director of Public Health		Sept 2019
Better Care and Improved Better Care funds	<ul style="list-style-type: none"> Consider the Improved Better Care Fund and its implications for Shropshire people. Understand the outcomes of the fund and whether these have been achieved. 	<p>committee overview report</p> <p>presentation to committee</p>	Director, Adult Services	Ensure good outcomes of the funds.	POSTPONED until ongoing funding situation is confirmed.
Mental Health	Understand the level of funding and the services that are commissioned in Shropshire and for Shropshire people, and the plans for the future.				

Health and Social Care Scrutiny Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Keeping Adults Safe in Shropshire Board Report	To receive the report and identify any topics for further consideration. To meet jointly with People Overview				Nov?

Potential future topics

- ASC Market Stewardship – Residential, Nursing and EMI
- Homelessness
- Community Catalysts including TRIBE – Micro commissioning
- Recommissioning of Equipment Services – involvement in the developing contract following commissioning
- Shropshire's STP

Joint HOSC topics

- Be 4 U (CAMHS) - Strategic Leadership
- Future Fit monitoring progress and impact
- Midwife Led Unit Review – including on the ground delivery in communities
- Cardiology
- Boarding at SaTH
- STP – scope, delivery plans and what will be transformed - have a specific single topic meeting on Care Closer to Home with STP leadership group – real planning (what will be different in the future)
- Update on Future Community Learning Disabilities Health Facilities
- Chronic Pain Services – Areas of frailty in the system – Chronic Pain Services, Primary Care Provision
- CCG Merger

People Overview Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Exploitation	<ul style="list-style-type: none"> Understand the nature of exploitation and its prevalence in Shrewsbury. Understand how the police and local authority work together to tackle child criminal exploitation. 	<p>overview report</p> <p>presentation</p>	<p>Director, Adult Services</p> <p>Director, Adult Services</p> <p>Chair of Safeguarding Partnership</p>	Children and vulnerable adults are protected from criminal exploitation.	TBA
Children's scrutiny	<ul style="list-style-type: none"> For members of Severndale Children's Council to ask questions of scrutiny members 	Presentation	<p>Director of Children's Services</p> <p>Portfolio Holder, Children and Young People</p>	Severndale Children's Council understand Shropshire Council governance better.	9 Oct 2019
Children's services performance dashboard	<ul style="list-style-type: none"> Scrutinise safeguarding and early help performance. Identify any specific patterns or changes that need to be looked at in detail. 	<p>overview report</p> <p>presentation</p>	Director, Children's Services	Ensure that Shropshire Council is targeting support where needed to improve safeguarding.	9 Oct 2019

People Overview Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Residential care for looked after children	<ul style="list-style-type: none"> To receive a verbal update on the local authority's development of its residential care for its looked after children. 	overview report presentation	Fostering and adoption manager		9 Oct 2019
SEND inspection preparation	<ul style="list-style-type: none"> Scrutinise preparations for future inspection of services for SEND children. 	Background report and presentation	Director, Children's Services	Ensure that the council has made good preparations for any future service inspection.	20 Nov 2019

Future topics for consideration include:

- Drug and alcohol services for young people: To scrutinise the provision of drug and alcohol support services for young people.
- Short breaks for respite care
- Post-16 transport assistance

Place Overview Committee

Topic	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Local Plan	<ul style="list-style-type: none"> Consider how the committee may scrutinise the draft Local Plan 	Verbal discussion	Planning Policy and Strategy Manager	The committee considers the Local Plan in a way that adds value to its production.	5 Sep 2019
Highways winter service plan	<ul style="list-style-type: none"> Understand the lesson learned from the previous winter maintenance plan. Scrutinise planning for the winter period 2019-2020. 	overview report presentation	Highways, Transport and Environment Commissioning Manager	Contribute to development of a winter service plan that ensure safe highways and protects vulnerable people.	5 Sep 2019
Signs, banners, A boards and street furniture task and finish group	<ul style="list-style-type: none"> Agree terms of reference for a signs, banners and A boards task and finish group. Scrutinise current policy with regard to pavement permits 	overview report presentation	Highways, Transport and Environment Commissioning Manager	Ensure vibrant high streets and town centres that meet the needs of people in Shropshire.	5 Sep 2019
Marches Local Enterprise Partnership Annual Report	<ul style="list-style-type: none"> Understand the current work and future strategy of the partnership. Scrutinise the council's relationship with the local economic partnership 	Overview report	Head of Economic Growth		5 Sep 2019

Place Overview Committee

Pavement Permit Charges	<ul style="list-style-type: none"> Scrutinise proposals to revise charges for pavement permits 	Overview report	Trading Standards and Licensing Operations Manager	Charges strike a fair balance between the interests of businesses, the council and Shropshire people.	5 Sep 2019
WSP and Kier annual reports	<ul style="list-style-type: none"> Scrutinise performance of our highways delivery partnerships 	Annual report	Highways, Transport and Environment Commissioning Manager		TBA
North West Relief Road	<ul style="list-style-type: none"> Scrutinise the full business case for the proposed relief road 	Overview report	Highways, Transport and Environment Commissioning Manager	Shropshire Council's full business case for the relief road is fit for purpose.	2020, date TBC
Local Transport Plan	<ul style="list-style-type: none"> Consider the development of the new Local Transport Plan and how it relates to the delivery of the council's priorities. 	overview report presentation	Head of Commissioning	<p>Contribute to development of Local Transport Plan.</p> <p>Provide assurance that the plan contributes to housing and economic growth plans</p>	TBC

Place Overview Committee

Topics for consideration include:

- Rural exception site grants
- Local housing company
- Communicating Highways works and repairs

Appendix 2

Current and proposed task and finish groups

Title	Objectives	Next reporting
Financial Strategy and Innovation and Income Generation	<ul style="list-style-type: none"> • To understand the process and activity stages for developing the Financial Strategy 2018/19 to 2022/23 and how these translate into the Council's annual budgets • To consider and scrutinise the proposals and emerging plans for the whole Financial Strategy and 2019/20 budget, including how they align to the four pillars. This will be through their development and their implementation, in particular for innovation and raising income. • To consider the alignment of the Financial Strategy and the new Corporate Plan being developed autumn 2018. • To consider the recommendations and areas for action identified in the Corporate Peer Challenge report relating to the Financial Strategy, and how they are being addressed. • To consider the direct and indirect impacts, including risks, of 2019/20 Budget proposals on current services and customers. • To complete specific pieces of work to identify and work up alternatives to emerging plans, including the feasibility of any alternative proposals • Make evidence based recommendations in relation to plans and approaches for innovation and income generation, and alternative proposals for future budget setting. 	Performance Management Scrutiny Committee

Title	Objectives	Next reporting
Road casualty reduction	<ul style="list-style-type: none"> • Understand the nature of all road traffic collisions in Shropshire • Understand the impact of road traffic collisions • Understand feelings of safety when walking and cycling • Scrutinise how West Mercia Police and Shropshire Council work together to reduce road traffic collisions • Scrutinise different ways to reduce road traffic collisions, including 	Place Overview Committee TBA
Community Transport	<ul style="list-style-type: none"> • To understand how community transport operates in Shropshire, and the demand for community transport services. • Identify how the community transport groups, the council, and other partners can work together to provide community transport to people in Shropshire who do not have access to public or private transport. 	Communities Overview Committee September 2019
Engaging Diverse Communities	<ul style="list-style-type: none"> • To review and propose the scope of Place Plans including their geography and subject areas • To propose options to ensure Place Plans are developed from the bottom-up • To understand how rural enterprise features in our procurement / commissioning processes. • To proposed opportunities to engage with Strategic Levels within the Council and partners in Place Planning • To engage with Town and Parish Councils on options to reset their relationship with Shropshire Council • To identify appropriate and effective mechanisms to communicate with and engage with diverse communities that can be used to inform co-design and collaboration on a range of matters • Make evidence based recommendations 	Communities Overview Committee TBA

Title	Objectives	Next reporting
Brexit	<ul style="list-style-type: none"> • To consider the information brought together to develop a view for Shropshire of the possible implications of Brexit for the Shropshire economy and the achievement of the Economic Growth Strategy. • To identify, with the relevant officers, the key evidence and related requirements of what Shropshire would require from a future UK funding approach. • To make evidence based recommendations to Cabinet. 	Performance Management Scrutiny Committee TBA
Section 106 and Community Infrastructure Levy	<ul style="list-style-type: none"> • To understand how Shropshire Council currently uses Section 106, CIL and NHB and the impact that this has had • To understand how Section 106, CIL and NHB could be used in Shropshire to enable or encourage projects or initiatives for economic growth and prosperity • To learn from other places how they have used Section 106, CIL and NHB to enable or encourage projects or initiatives for economic growth and prosperity • To make evidence based recommendations on how Section 106, CIL and NHB could be used in Shropshire to enable or encourage projects or initiatives for economic growth and prosperity 	Performance Management Scrutiny TBA
Climate Change	<ul style="list-style-type: none"> • To review Shropshire Council's existing work to reduce its CO₂e output. • To scrutinise existing council policy and practice and recommend policy changes that would support further carbon reduction. • To identify and evaluate opportunities to reduce spending and generate income by adopting low-carbon technology and practices. 	Place Overview Committee January 2020

Title	Objectives	Next reporting
Youth work	<ul style="list-style-type: none"> • To understand different models of providing Youth Services in a place like Shropshire. • To review information and evidence of need and demand for youth work in Shropshire. • To engage with Town and Parish Councils and explore their thoughts on their role in youth work. • To identify opportunities to lever in additional resources to deliver youth work • To identify how the impact of youth work should be measured and reported • To make evidence based recommendations on the options for youth work in Shropshire. 	Communities Overview Committee September 2019
Dog fouling and dangerous dogs	<ul style="list-style-type: none"> • To scrutinise how the local authority tackles <ul style="list-style-type: none"> ○ dog fouling ○ dog attacks ○ stray dogs • licenced dog breeding 	Performance Management Scrutiny Committee TBC